

Customer

- A leading conglomerate which has diversified businesses in refined oils, food ingredients, grain and oilseeds, cotton, animal nutrition, industrial specialties, and trade structured finance
- Revenues of \$136.7 billion and employing over 155,000 employees in 66 countries

- Heavily customized legacy warehouse management system with little room for flexibility
- Unable to meet the current and future shipping demands
- Unable to adapt a dynamic & rapid transforming business model

Challenge

Solution

- Eliminate custom interface by implementing SAP EWM
- Partnered with a local SAP company to deploy functional consultants at Onsite and perform the technical activities by deploying Sr ABAP Consultants from ODC
- Agile Practice Delivery Model with well coordination between Onsite & Offshore Team
- Increased shipping volume by using standard functionalities such as Pick/Pack/Ship Processes
- Rolled Out EWM Resource Management functionality to track resource performance & utilization

- Enhanced visibility across organization
- Reduced system maintenance cost
- Reduced manual supervision of warehouse activities
- Reduced Out Of Balance Situation
- Increased Distributors satisfaction due to reduced shipping times

Outcome